

Item 10 – Pest Control Service Review

The attached report was considered by the Cleaner & Greener Advisory Committee on 23 November 2023. The relevant Minute extract is below.

Cleaner & Greener Advisory Committee (23 November 2023, Minute 37)

The Head of Direct Services presented the report, which proposed the termination of the pest control service. This was a non-statutory service which operated at a market share of below 2%. In 2022/23, only 348 domestic jobs were completed. A single officer provided the service, meaning it had very little resilience. The officer explained that the business landscape for pest control services had changed; many home insurance policies now included pest control, and the service was not cost-effective. The council would work with the British Pest Control Association to source local accredited suppliers, to ensure that residents were able to access local businesses.

Members discussed the report.

Resolved: that it be recommended to Cabinet that Option 2, as detailed within the report, be approved.